

CRYPTON 10-YEAR LIMITED WARRANTY  
USA and Canada

Crypton, Inc. ("Crypton") makes the following warranties to the original purchaser (the "Customer") of this Crypton Mattress Protector.

**FULL 10-YEAR LIMITED WARRANTY — CRYPTON MATTRESS PROTECTOR**

Crypton warrants that this Crypton Mattress Protector will provide a moisture barrier for your mattress. Subject to the terms hereof, Crypton will replace at no cost to Customer any defective Crypton Mattress Protector.

To qualify for Limited Warranty coverage Customer must use the following procedure:

1. Customer must register the warranty following the procedure outlined at [Cryptonathome.com](http://Cryptonathome.com);
2. Customer must follow the care instructions included with the Crypton Mattress Protector;
3. Customer must submit the claim on or before the 10th anniversary of the date of purchase;
4. Customer must register the claim within 5 days of the incident by calling the number listed below;
5. the Crypton Mattress Protector must be in good condition (e.g., free from any rips, tears, or burns); and
6. Customer must send, at Customer's expense, the damaged Crypton Mattress Protector, evidence of the moisture barrier failure, and a copy of purchase receipt (showing the date of purchase) to Crypton at the address below for inspection and validation of claim.

Crypton will ship a replacement Crypton Mattress Protector at Crypton's expense upon receipt of the above items and validation of claim.

**LIMITED ADDITIONAL WARRANTY — MATTRESS**

If this Crypton Mattress Protector is purchased in conjunction with the purchase of a mattress from an authorized retailer of the Crypton Mattress Protector, Crypton warrants this Crypton Mattress Protector will protect Customer's new mattress from damage to the mattress caused by a failure of the moisture barrier for up to 10 years after the date of purchase of the mattress and Crypton Mattress Protector. If, during the 10 year period, the Crypton Mattress protector that is covered by this Limited Warranty fails to provide a moisture barrier, subject to the terms hereof, the following will apply:

- A. Upon timely notification of the failure (within 5 days of the incident), Crypton will send Customer, at Crypton's cost and expense, a cleaning kit with instructions to repair the damage caused by the failure of the moisture barrier.
- B. If the damage persists after utilizing the cleaning kit in accordance with the instructions provide by Crypton, Crypton will send a cleaning company to repair the damage. Crypton reserves the right to inspect the mattress to confirm eligibility.
- C. If the damage to the mattress cannot be repaired, Crypton, at its discretion, will repair or replace the mattress surface or replace the mattress with one of comparable value selected by Crypton.

To qualify for Limited Warranty coverage on the mattress Customer must: (i) have followed the procedure for replacement of the Crypton Mattress Protector set out above; (ii) present the original sales receipt for the mattress and the Crypton Mattress Protector to the address below; (iii) be able to demonstrate that the Crypton Mattress Protector was properly in place on the mattress when the damage occurred; and (iv) present the mattress manufacturer's written warranty.

Customer shall pay all service and transportation costs related to replacement of a mattress. A maximum of one cleaning or one claim under paragraph C. above is allowed under this Limited Warranty and thereafter Crypton's obligation to Customer regarding the mattress shall end.

**ADDITIONAL TERMS AND CONDITIONS**

This Limited Warranty does not cover or apply to the following conditions as determined solely by Crypton: (i) mattress protectors used for commercial, institutional, or rental purposes; (ii) damage caused by failure to comply with Crypton's instructions for cleaning and use, including using improper cleaning materials; (iii) mattress protectors that have been neglected, mishandled, or abused (whether in transit or otherwise); (iv) stains or other damage caused by nail polish, inks, cosmetics, chemical hair treatments, self-tanning and other tanning related chemicals, bleach, non-food related grease, corrosives, chemicals, alcohol, or dyes; (v) stains or other damage caused by dealers or occurring prior to or during delivery or while the mattress is in or being moved into or out of storage or being moved between residences; (vi) cuts, punctures, or other damage caused by sharp objects that penetrate the Crypton Mattress Protector; (vii) stains or other damage caused by, or the result of, mold or mildew; (viii) damage caused by animal beaks, teeth or claws; (ix) stains or other damage caused by or related to fire (including water damage), smoke, flood or other natural disaster, theft or vandalism, or any other loss that is covered under an insurance policy; (x) stains or other damage caused by structural problems or appliance malfunctions such as, but not limited to, leaks from air conditioners, skylights, roofs, water heaters, or water pipes, (xi) normal soiling, wear and tear, (xii) items purchased "as-is"; (xiii) odors or stains of unknown origins; or (xiv) claims under this warranty where Customer failed to report the damage within 5 days of the incident. Also not covered are the sides of the mattress, linens, foundation, box spring or mattresses not fitted with the Crypton Mattress Protector.

**THE REMEDIES PROVIDED ABOVE SHALL BE THE SOLE REMEDY OF CUSTOMER. THERE SHALL BE NO LIABILITY ON THE PART OF CRYPTON FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OR FOR ANY OTHER DAMAGE, CLAIM, OR LOSS NOT EXPRESSLY COVERED BY THE TERMS OF THIS LIMITED WARRANTY.**

This Limited Warranty does not include reimbursement for inconvenience, removal, installation, setup time, loss of use, shipping, or any other costs or expenses. This Limited Warranty applies to original product only and does not apply to any exchanged items. This Limited Warranty is not renewable or transferable to other owners or products. Actions taken by Crypton in satisfying the terms of this Limited Warranty will apply to the original Limited Warranty period, and will not serve to extend such period.

THERE ARE NO UNDERSTANDINGS, TERMS, CONDITIONS OR WARRANTIES NOT FULLY EXPRESSED HEREIN. CRYPTON MAKES NO OTHER WARRANTY WHATEVER, EXPRESS OR IMPLIED, AND ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED BY CRYPTON AND EXCLUDED FROM THIS AGREEMENT.

Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to every Customer.

This Limited Warranty gives Customer specific legal rights, and Customer may also have other rights, which may vary from state to state and province to province. For Residents of Canada: This Limited Warranty is subject to the applicable provisions of Canadian consumer protection laws that cannot be derogated from by private agreement. This Limited Warranty is valid in the United States and Canada.

All claims and correspondence under this Limited Warranty shall be made to:

Mattress Protector Warranty  
Crypton, Inc.  
6745 Daly Road  
West Bloomfield, MI 48322

For ALL Service Questions and Problems, call:

Toll free within US: 800.CRYPTON  
Direct: 248.855.6000